



*theGuard!*  
*Software Products*

**Release Notes**

# **theGuard! Service Management Center Version 6.5 / 7.0 Service Pack 1**

## **Release Notes**

Version 01

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## New Features

Description	Module
Display of archived events	Control Center
Dashboards for MIB-SNMP sequences	Control Center
Dashboards for online values of Status Polls	Control Center
Highlighting the active tab	Control Center
On-Demand-Charts when right-clicking on Poll-Definitions	Control Center
Certificate-based sign-in process	Control Center
Deletion of objects and relations when deleting a connector	DB Server
Manual downtimes in reporting	Reporting
Performance Matrix Report	Reporting
Reports for MIB-SNMP sequences	Reporting
Column Highlighting in Form Manager	ServiceDesk
Adding screen copies via the Java Version of the "drop box"	ServiceDesk
Including solution category in List Configuration	ServiceDesk
Arranging of Software groups	ServiceDesk
Default Dashboards of the Control Centers are not displayed in the WinGUI	WinGUI



## Improvements

Description	Module
MS SQL Business Connector: Adjustments	Business Connector
Dashboard Widget Edit Mode: The adding of polls in the selection list does not overwrite the pre-selected elements.	Control Center
Dashboards: Extension of the TopN List by MOTs	Control Center
Correction of Hypervisor icons	Control Center
Correction of title text in Startup Screen	Control Center
Relation Filter: Changing icons for better distinction between History and Online values	Control Center
Relation Filter: The term "Sub Type to Sub Type" is renamed "MO Type to MO Type"	Control Center
Relation Filter: The term „CI Relations“ is renamed „CI (CMDB)“	Control Center
Relation Filter: The term „MO Relation“ is renamed „Managed Object“	Control Center
Relation Filter: The term „Node to Sub Type“ is renamed „Node to MO Type“	Control Center
Relation Filter: The term "Status Relation" is renamed "Status Correlation"	Control Center
Reporting is opened in a separated tab	Control Center
Root Groups are now added to the group tree at runtime	Control Center
Column Filters are reset during the change of list	Control Center
Revision of Relation View for the Performance improvement.	Control Center
Accelerating WMI polling at MO Scans	Discovery Server
Automatic starting of services after manual shut-down	Process Monitor
Dynamic Performance Report - Designating y-axis/evaluation of zero values	Reporting
Polling On Demand at Multi-Site	Request Server
Replacement parameters for the menu	ServiceDesk
Accelerating the opening of the MIB Browser	WinGUI
Changed text for calling up the Control Center	WinGUI



## Bug Fixes

Description	Module
The monitoring of the <i>Utilization in %</i> is not effective at WMI nodes.	Browse Server
Disconnection SAP Control Center	Business Connector
By clicking two different node types, both details fields are shown.	Control Center
Bug when reloading the saved Relation Views	Control Center
Close button in the Dashboard Toolbar without function	Control Center
Dashboard Widget Edit Mode: Toolbar buttons do not work correctly.	Control Center
Dashboard Eventviewer shows only Events of a single node	Control Center
Default Dashboards are shown in the Start screen even when lacking permissions	Control Center
Event Grid: ShortMessage utilizes unlimited space.	Control Center
Exception at the selection (Double Click) in the Grid while the Grid is updating	Control Center
Possible infinite loop when requesting statistics	Control Center
MO Relations create double connections	Control Center
Relation Filter: No display of the current polling value	Control Center
Renaming of groups is not visible in the tree	Control Center
Dashboards are not visible for users of the authorization group "SMC Dashboard User"	Control Center
Although already available as a node in the DB, the Site Server is created as a new node.	MultiSite
The selection of the logarithmic scaling for the creation of a report does not work out.	Reporting
Error in the view of grouped lists	ServiceDesk
Error message when creating an external ticket	ServiceDesk
Formatting error at HTML entries and HTML emails	ServiceDesk
Umlauts in 6.5 are not shown anymore	ServiceDesk
The form transport is not available in the setup	Setup/ServicePack Installer
System Configuration does not work properly after installing 6.5	Setup/ServicePack Installer
The switching from a Business View of a Site to a node in the Node Manager is not possible.	WinGUI
Crash when changing a threshold	WinGUI
Crash when assigning special Bitmaps	WinGUI
F5 Poll on Business View results in error message	WinGUI
Error message when calling up the Authentication Sets.	WinGUI
Group "new node" cannot be deleted	WinGUI
The complete value object appears in the selection dialog for the BSC values in the values field.	WinGUI
After a MultiSite import, the Site was only visible in the Node Manager and not in the map.	WinGUI
Pre-setting at Settings (Sitefilter) is not effective.	WinGUI